

Shipping Policy

Updated on June 01, 2024

Any Capitalized terms used but not defined herein shall have the meaning assigned to them under the Terms of Use which govern your use of our website www.kruathaimumbai.in (the "Website"). The Website is referred to as the "Platform".

Shipping Time:

Minimum Delivery Time 30-40min

Maximum Delivery Time 45min – 1Hour

*This time may vary on weekend, festivals & rush hours.

Return

The buyer is not entitled to return any item once delivered.

In case of "No Call Answer", "No Response", "Wrong Delivery Address" or "Unavailability" at the time of delivery, Your order will be returned and considered fulfilled.

Sometimes the order may get delayed due to "Unavailability of Riders", "Heavy Traffic", "Break-Down", "Bad Weather", "Rush in Kitchen" or "Accident".

The buyer must have to understand the above-mentioned situations and we request the buyer to keep patience in case of a delay, Return or Refund will not be initiated in case of a usual delay in delivery.

Your Consent

By using our platform, registering an account, or making a purchase, you hereby consent to our Return Policy and agree to its terms.

Changes To Our Return Policy

Should we update, amend or make any changes to this document so that they accurately reflect our Service and policies? Unless otherwise required by law, those changes will be prominently posted here. Then, if you continue to use the Service, you will be bound by the updated Return Policy. If you do not want to agree to this or any updated Return & Refund Policy, you can delete your account.