

Refund Policy

Updated on June 01, 2024

Any Capitalized terms used but not defined herein shall have the meaning assigned to them under the Terms of Use which govern your use of our website www.kruathaimumbai.in (the “Website”). The Website referred to as the “Platform”.

Refunds

In general, there is no refund policy once an order is placed or payment is captured. Buyer may be entitled to a refund of up to 100% of the Order value if PDP fails to deliver the Order due to a cause attributable to either PDP or Krua Thai - Preksha Ventures Private Limited, however, such refunds will be assessed on a case-to-case basis by Krua Thai - Preksha Ventures Private Limited.

Our decision on refunds shall be final and binding.

The buyer will receive the credit within 5 to 7 business days to the source account or It can be credited to the Wallet Points with the buyer's consent.

Cooking Instructions or Customization

Cooking instructions or customization requests cannot be assured and complaints/refund requests in this regard will not be possible

Your Consent

By using our platform, registering an account, or making a purchase, you hereby consent to our Refund Policy and agree to its terms.

Changes To Our Refund Policy

Should we update, amend or make any changes to this document so that they accurately reflect our Service and policies? Unless otherwise required by law, those changes will be prominently posted here. Then, if you continue to use the Service, you will be bound by the updated Refund Policy. If you do not want to agree to this or any updated Return & Refund Policy, you can delete your account.